Columbus Countryside Veterinary Clinic N4359 Temkin Rd., Columbus, WI 53925 (920) 623-3366 www.columbuscountryside.vet info@columbuscountryside.vet Please check out our website for pictures of our facilities.

Feline Boarding Fees & Policies

Introduction

We feel it is a tremendous advantage to board your pet at our veterinary clinic's boarding facility. If your animal should become sick or injured, it can receive prompt care by a veterinarian or veterinary technician.

As an added advantage, if your pet requires medication(s) during their stay, it will be administered at no additional charge. Also, our groomer may be available for baths and grooming while your cat is here (reservation for grooming required). It is best to book grooming in advance if you know your boarding dates.

At the time of your check-in you will be asked which level of care you would like us to perform should your pet become ill or injured.

<u>Requirements</u>

In order to maintain good health in all of the cats that are boarding we require the following:

-Current vaccinations:Rabies & FVR-CP (3-way distemper)-FeLV (Feline Leukemia) Status:Strictly indoor cats need a single negative test.
Indoor/outdoor cats need a negative FeLV Test within 12 months.

Proof of vaccinations and Feline Leukemia test are required at check-in if veterinary services are provided elsewhere.

NOTE: If annual vaccinations or an examination are provided while boarding, an appropriate boarding office visit charge will be added.

Fee: (Per day, per cat) \$21.50 plus tax

Extended Boarding (14 days or longer)

--15% discount

--Must either be pre-paid or a credit card number must be left on file. We will charge the account and process payments weekly.

Rental of Complete Cat Boarding Room

--Is offered as a special service for clients--please inquire with staff. --Fees and availability may vary.

Comments/Instructions

--We recommend you bring your cat's own food and treats. This minimizes stress, and helps prevent any digestive upset. If you don't bring your pet's food we will feed Hill Science Diet Sensitive Skin and Stomach. If you forget to bring a prescription diet that your pet requires, you may purchase a bag at check-in time. We carry most prescription Purina Pro Plan Veterinary Diets. <u>Bring only an appropriate amount of food for their stay</u>. --We use non-clumping, non-scented clay litter. If your cat uses a different litter you may bring it along. --When bringing food or litter, we ask that they be in a plastic container similar to an ice-cream bucket.

Cancellation Policy

-- We ask out of common courtesy that you contact us at least 48 hours before the scheduled drop-off time. If you cancel within the 48-hour window or do not show up, and we are unable to fill your reserved space, we may charge your account

or credit card for the full amount of your reserved time (as standard boarding). During holidays and peak times we may ask to hold your reservation with a credit card number (or have you pre-pay if you do not have a credit card).

<u>Exotic Boarding</u> (<u>Birds, Rabbits, Rodents, etc.)</u>

We strongly encourage you contact our facilities prior to making your reservation to know if we can accommodate your pet and its cage.

<u>Fees</u>

\$16.00 per cage per day

Comments/Instructions

--Bring own food with complete instructions for feeding. --Bring your own cage (please provide cage dimensions in advance) --Bring replacement substrate with amount appropriate for stay (litter, paper bedding, etc.) --Necessary accessories (ex. Heat lamps for reptiles)

Check-In Times and Information

After 7:30am Mon. through Friday, after 8am on Sat., and up to 30 minutes prior to closing--(Mon. through Thurs. until 5:00pm / Fri. until 4:00pm / Sat. until 11:00am). <u>No</u> Sunday check-ins

Please bring all necessary paperwork for our requirements (i.e. vaccination and fecal dates) Please allow enough time for appropriate paperwork to be completed

Check-Out Times and Information

Animals may check-out any time during our regular business hours Monday thru Saturday.

*IMPORTANT--*Check-out after noon will be charged for another day (ie: If dropping off on a Friday and picking up on Sunday evening, the total would be for three days of boarding. If you intend to pick up on a Sunday evening and can't make it, you may pick up by noon on Monday for no additional fee.)

Saturday, Sunday, & certain holiday check-outs are available <u>between 5:00-5:15 PM only</u>—no exceptions. General clinic services will not be available during these special discharge times.

If you are picking your cat(s) up on Saturday or Sunday evenings, our kennel staff will be discharging them, so you'll need to leave a signed check or credit card number. Our receptionists will process any charges on the following Monday morning and e-mail you an invoice.

Prices and policies are subject to change. Please call to verify current pricing

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