Columbus Countryside Veterinary Clinic

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Please check out our website for pictures of our facilities

Canine Boarding Fees & Policies

Introduction

We feel it is a tremendous advantage to board your pet at our veterinary clinic's boarding facility. If your animal should become sick or injured, it can receive prompt care by a veterinarian or veterinary technician.

As an added advantage, if your pet requires medication during their stay, it will be administered at no additional charge. Also, our groomer may be available for baths and grooming while your dog is here (reservation for grooming required). It's best to book full groomings in advance if you know your boarding dates. Cleansing baths may otherwise be performed by our caretaker staff based on availability.

At the time of your check-in, you will be asked which level of care you would like us to perform should your pet become ill or injured. You may also elect a bath, nail trim, or other service for your dog at the time of check-in.

Requirements

To maintain good health in all of the dogs that are boarding we require the following:

-Current vaccinations:	*DA2PP*	*(1 or 3 year accepted)*
	Leptospirosis (Lepto)	*(Annually)*
	Bordetella (kennel cough)	*(Annually)*
	Rabies	*(1 or 3 year, or per WI state statutes)*

-Negative fecal test *(within 6 months)*

Proof of vaccinations and negative fecal test required at check-in time if veterinary services are provided elsewhere.

NOTE: If annual vaccinations or an examination are provided while boarding, an appropriate boarding office visit charge will be added.

Fees *(per day)*

We have large indoor/outdoor runs, or indoor runs. Both have heated floors during the winter and are fully air-conditioned during the summer. ***Dogs boarding post-operatively or are elderly and require specialized care and assistance, please call to inquire about pricing.***

(Number of dogs/run)**(see back)

One Dog	*Two Dogs/Run*	*Three+ Dogs/Run*
$30.00	*$40.00*	*$50.00*

(Boarding fees are taxable)

Day Care

We provide day care for your dog from 6:30am to 6:00pm Monday through Friday. Necessary paperwork needs to be filled out in advance.
The same vaccine requirements for boarding apply. For daycare we require a negative fecal test every 6 months.

One Dog	*Two Dogs/Run*	*Three Dogs/Run*
$22.00	*$33.00*	*$44.00*

Comments/Instructions

--We recommend you bring your dog's own food and any treats. This minimizes stress and helps prevent digestive upset. Should your pet develop any problems with diarrhea or vomiting, we will begin appropriate treatments for an additional fee. Bring an appropriate amount of food just for their stay. We recommend putting it in a plastic container such as an ice-cream bucket. If you don't bring your pet's food, we will feed Hill's i/d (Intestinal Diet) or Purina EN (Gastroenteric Formula).

If you forget to bring a prescription diet that your pet requires, you may purchase a bag at check-in time. We carry most Purina Pro Plan Veterinary Diets.

--Food and water bowls are supplied. However, if your dog eats out of a raised bowl stand or uses a special bowl, please feel free to bring it along. Please be sure to permanently identify it with your name.

--Bringing favorite toys or chew bones is recommended to make them feel right at home.

--We have in-floor heating for all our kennels. For added comfort we have a large supply of blankets that your dog can sleep on. Fresh blankets are provided daily. We ask that you do not bring any blankets, beds, cushions, or toys that have been previously damaged.

--If your dog usually sleeps in a kennel or crate you may bring it along (please check ahead of time to be sure it fits in our kennels).

***Dogs per run means the number of dogs that will appropriately fit in one of our runs (we make the final determination for proper space needed). If you have three medium to large dogs that get along, it would be most economical to put two dogs in one run and another dog separately. You will be charged each day for "Two dogs/run" and "One dog/run".*

Extended Boarding *(14 days or longer)*

--15% discount

--Must either be pre-paid or a credit card number must be left on file. We will charge the account and process payments weekly.

Cancellation Policy

-- We ask out of common courtesy that you contact us at least 48 hours before the scheduled drop-off time. If you cancel within the 48-hour window or do not show up, and we are unable to fill your reserved space, we may charge your account or credit card for the full amount of your reserved time. During holidays and peak times, we may ask to hold your reservation with a credit card number (or have you pre-pay if you do not have a credit card).

Check-In Times and Information

After 7:30am Mon. through Friday, after 8am on Sat., and up to 1 hour prior to closing--
(Mon. through Thurs. until 5:30pm / Fri. until 4:30pm / Sat. until 11:30am).
***No** Sunday check-ins*
Please bring all necessary paperwork for our requirements (i.e. vaccination and fecal dates)
Please allow enough time for appropriate paperwork to be completed at check-in

Check-Out Times and Information

Animals may check-out any time during our regular business hours Monday thru Saturday.

IMPORTANT--*Check-out after noon will be charged for another day (ie: If dropping off on a Friday and picking up on Sunday evening, the total would be for three days of boarding. If you intend to pick up on a Sunday evening and can't make it, you may pick up by noon on Monday for the same price.)*

Saturday, Sunday, & certain holiday check-outs *are available between 5:00-5:15 PM only—no exceptions.*
General clinic services will not be available during these special discharge times.

If you are picking your dog(s) up on Saturday or Sunday evenings, our kennel staff will be discharging them, so you'll need to leave a signed check or credit card number. Our receptionists will process any charges on the following Monday morning and can e-mail you an invoice.